Quang “david” Huynh

Network Engineer

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# TECHNICAL SKILLS

Operating Systems

* Installing, configuring, and troubleshooting Microsoft Windows XP, Vista, 7, 8/8.1, 10, Server 2003, 2008 R2, 2012 R2, and 2016
* VMWare ESXi, Mac OSX, Ubuntu, CentOS Linux, Arch Linux
* Virtual machine deployments from the ground up – Setting up ESXi on a physical host server, configuring for use with vSphere, and creating VM servers for enterprise use
* Mobile device configuration, troubleshooting, and installing Mobile Device Management software

Software

* Active Directory – Creating user accounts, distribution groups, security groups and service accounts. Ensured objects were placed in the correct OUs for efficient GPO assignments
* Fundamental knowledge of Microsoft Exchange, Sharepoint, SQL, PowerShell, and Failover Clustering
* Deploying Citrix Desktop environments and creating published apps with XenApp 6.5 and XenDesktop 7.15. Well versed in using Citrix AppCenter or Citrix Director for controlling user access and policies
* Group Policy – Managing GPOs for the entire domain and Citrix environment
* Experience in writing batch scripts and VBScripts
* Experience in setting up video conferencing equipment and software for site to site communications

Utilities:

* Antivirus utilities such as McAfee and Sophos. Setting up policies and managing agents from the McAfee ePolicy console
* Capturing and deploying images using Ghost, Acronis Snap Deploy, KACE, and Windows Deployment Services
* Remote administration utilizing VNC, TeamViewer, Bomgar, Windows Remote Desktop, HP iLO, and vSphere

# CERTIFICATIONS

* A+
* Network+
* Palo Alto ACE

# PROFESSIONAL EXPERIENCE

Network Engineer – Standard Motor Products July 2014 - Present

* Deploying and managing VM environments
* Designing and implementing Citrix Desktop environments across multiple sites within the company
* Managing Group Policy and Active Directory for the domain
* Creating images using Ghost, Acronis, and Windows deployment services for companywide hardware refreshes
* Building and maintaining both physical and virtual servers
* Troubleshooting network issues with WAN links, wireless access points, and wired connections
* Troubleshooting Windows, Mac, and Linux PCs
* Working in an on-call rotation, providing 24x7 support
* Writing documentation to set standards and practices

Desktop support technician – Heritage Auction Galleries March 2012 – June 2014

* Provided desktop support in an enterprise environment
* Worked with Mobile Device Management software for company deployed cell phones
* Imaged machines using KACE K1000 and deployed hardware to end users
* Created user accounts and reset/unlocked accounts using Active Directory
* Established live video/audio streams for remote auctions
* Set up LAN networks with VPN back to corporate office for remote auction users using Cisco ASAs
* Working in an on-call rotation, providing 24x7 support

# EDUCATION

westwood college – Dallas, TX March 2012

* B.S. in Information Technology – Network Management
* Cumulative GPA 3.81

References available on request.